

VOLUNTEERING AT ZOODOO

Zoodoo volunteers engage in a variety of roles that form an integral part of assisting with the day to day running of the zoo and help our visitors to have an enjoyable experience.

Community Engagement Roles

Welcome and Assist Guides (Level 2)

Our entry level guiding role:

- Be a positive, helpful and a friendly welcome to our visitors.
- Know the Zoo, its services, facilities, venues and experiences available to visitors.
- Help our visitors get the most out of their experience at our Zoo
- Interact with visitors, sharing ours stories about the creatures in the Zoo and wildlife refuge

Specialist Zoo Guides (Level 3)

Must complete Level 2 Guiding first and 3 months of experience at Level 2 before commencing training at Level 3.

- Lead groups on walks around the zoo;
- Tell engaging stories about our collection;
- Provide information to visitors about our conservation efforts and how it relates to our animals;
- Help our visitors make the most of their visit.

Information Desk

- Provide information and directions to visitors within the zoo.
- Be knowledgeable on other attractions within the city and state so that further information can be provided to our guests.
- Manage Zubaru hire and return.

Events, Membership support

- Help behind the scenes with major events, set up, admin, membership support services
- Not offered every intake

Animal Care Roles

Hill Top Farm

- Help keeping staff to maintain our Hill Top Farm animals through handling and feeding;
- Supervise visitor interaction with some animals;
- Inform visitors about the animals and the work done in the Hill Top Farm.

- Not offered every intake

BEEZA

Behavioral and Environmental Enrichment for Zoo Animals

- Volunteers work closely with keepers to produce and provide a range of enrichment foods and products for the animals.
- Weekdays only
- Not offered every intake

ZooWatch

- Observation and data collection of animal behaviour
- Safety watches to support animal wellbeing
- Only offered internally to existing volunteers.

Property & Development Roles

Horticulture

- Assist staff in keeping our beautiful gardens in good order
- Physically active role on Wednesdays
- Not offered every intake

Education

Under development

Corporate Services

Administration and Event Support

- Assisting staff with with a range of general or specialised business activities or tasks.
- Not offered every intake